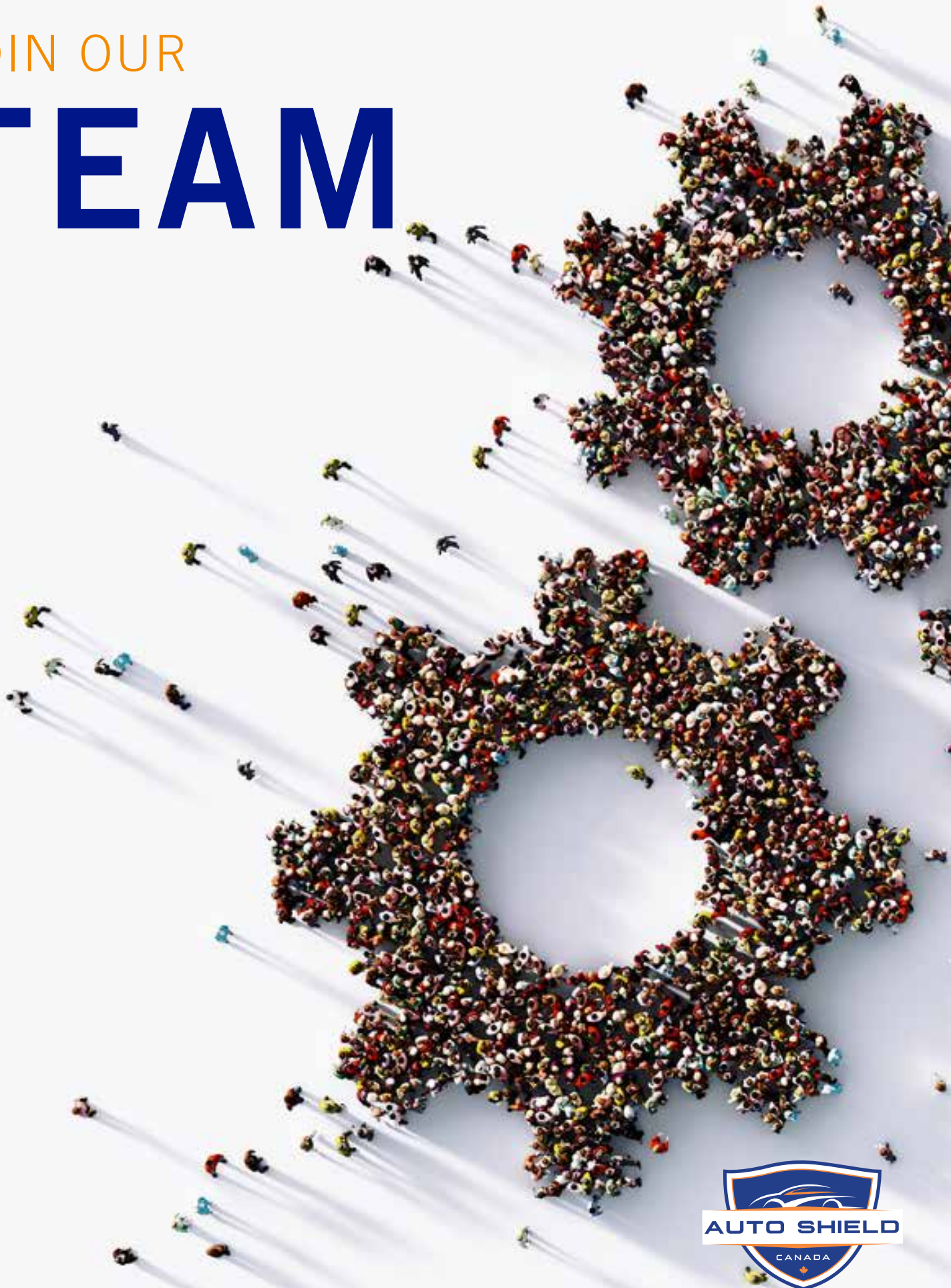# JOIN OUR
TEAM

WE'RE HIRING!

IT Project Manager

About Auto Shield

Auto Shield Canada (ASC) partners with Canada's automotive and RV dealerships to deliver premier warranty and coverage solutions. We pride ourselves on top-notch customer service, innovative technologies to reduce friction, and our core values of ethics, family, and hard work.

We are in pursuit of passionate individuals committed to delivering superior value and exceeding customer's expectations. As a company, our focus is on creating an unmatched experience for our partners and helping them achieve their business goals. The by-product of satisfied clients is a high level of personal fulfillment amongst our team members.

Join our team and help us deliver an exceptional client experience through innovation and never-ending process improvement

About the Position

An IT Project Manager conceptualizes, executes, and launches new products to enhance the customer experience. Reporting to the Director of Technology, the IT Project Manager will work closely with other members of the Operations, Claims and Software Development team, leveraging relationships with internal SMEs, and our sales distributor to define and architect products to ensure revenue and customer satisfaction goals are met.

Responsibilities:

- Executing software projects through the entire software development cycle.
- Drive New product initiatives through the product development process with a focus on timely delivery.
- Understand and document business requirements for specific products and translate them into technical requirements, as necessary.
- Maintain product delivery timelines and milestone updates for key stakeholders.
- Analyzing operational and software processes, identifying, documenting, and implementing performance improvements for optimization in productivity and efficiency.
- Troubleshooting and fixing any issues relating to programs and identifying bottlenecks
- Testing new software features and enhancements.
- Arranging and participating in meetings with Operations to define features, enhancements, reporting and software issues.
- Working closely with the Director of Technology to define and execute software roadmap.
- Act as the Scrum Master for multiple remote development teams.

Qualifications and Skills

The ideal candidate will be based close to Split, Croatia. We will consider a 4th year university student and new grad from the IT Department. To be successful in this role, you will need:

- Command of the English Language
- Strong work ethic and ability to work independently
- A "can do" and positive attitude
- A degree in computer science or IT
- Experience managing a software development team of 3+ members
- Strong knowledge of Single Page Web Apps and REST APIs.
- Experience with components of the Agile methodology as well as planning tools within the methodology (ex. JIRA)
- Strong knowledge of modern programming languages and frameworks.
- Experience with modern cloud computing environments (i.e Azure, AWS).
- Experience with the full SDLC including tools for build, deployment and CI/CD.
- Excellent verbal and written communication skills.
- The ability to read, understand and communicate data as information
- Critical thinking skills and the ability to solve challenging problems
- Preference will be given to those with related experience working in the insurance and/or car industry as well as working with modern web application technologies and practices.

Compensation and Benefits

- Salary based on experience
- Vacation and paid time off

References:

www.autoshieldcanada.com